



Managing Unsolvable Problems

Do you find yourself struggling with situations that never seem to get resolved? Are there issues that swing back and forth from one unsuccessful extreme to the other? Do problems resurface in slightly different ways over and over?

The Challenge

Many of the problems facing today's organizations don't have simple solutions. Globalization, outsourcing, employee retention and an increasingly diverse workforce are complex issues that demand a specific kind of leadership. Leaders who approach these situations as problems to be fixed, or look for a way to make hard problems simple, will be unsuccessful and may find themselves making the situation worse.

The Method

Parallax Consulting, Inc. has created a provocative and pragmatic one-day workshop for managers and leaders. "Managing Unsolvable Problems" provides the practical skills and knowledge necessary for managing those critical workplace issues and problems that have no easy answers.

What You Will Take Away

As part of this workshop, participants will grapple with real work issues and explore strategies to apply to their specific challenges. By the end of this one-day session, they will be able to:

- Clearly identify the larger issue(s) underlying their current problems or symptoms
- Think in terms of "both/and" instead of "either/or" options and solutions
- Effectively use a combination of leadership skills and authority to create motivating environments
- Recognize the importance of seeing the big picture while making strategic decisions
- Enlist the potential of all the members of their team - both the "experts" and the novices"

In "Managing Unsolvable Problems," we draw on our expertise in leadership, team building and coaching.